CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

1.	GRANT AWARD NUMBER: DV09241205	DATE OF SITE VIST: January 20, 2010
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2. GRANT PERIOD: July 1, 2009- June 30, 2010

3. RECIPIENT/IMPLEMENTING AGENCY: YWCA Sonoma County

4. **PROJECT DIRECTOR:** Jennifer lake

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	<u>TITI</u>	<u>LE</u>	AGENC	<u>Y</u>
Alicia Sims	Shelter Manager	•	YWCA Sonoma Co	ounty
Jacque Reid	Community Serv	vice Manager	YWCA Sonoma Co	ounty
Kelly Walton	Database/ IT Ad	ministrator	YWCA Sonoma Co	ounty
Jennifer Lake	Project Director		YWCA Sonoma Co	ounty
Denise Frey	Executive Direct	tor	YWCA Sonoma Co	ounty
Signature of Program Specialist	Date	Signature of	Section Chief	Date
Signature of Project Representat	ive Date			

ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
1. OPERATIONAL DOCUMENTS			
 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 			
Comments: A copy of the current Recipient Handbook was available. The Approve and the documentation relevant to the grant was contained in a single file and acceproject is familiar with OMB Circulars as well as how to access them.	cessible	for revi	ew. The
2. <u>FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZ</u> <u>AMERICAN INDIAN ORGANIZATIONS ONLY</u>	ATION	(CBO	<u>) &</u>
 Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government. Does the certificate show: 			
 Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 			
Comments: The fidelity bond was available for review. All of the relevant information copy of the bond was received.	tion was	identif	ied, and a
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section :	<u>2153)</u>		
• Does the project have their CEQA documentation on file?			
Comments: The project did not have any CEQA documentation. The project was r County Environmental Management Agency responsible for certification. The prodocument corrective action within 60 days.			•
4. PROOF OF AUTHORITY (R.H. Section 1350)			
• Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy			

ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
Comments: Minutes from a meeting of the Board of Directors indicates the resolut beginning of January.	ion was	passed	in the	
5. ORGANIZATIONAL CHART				
 Review the organizational chart. Are all budgeted positions identified? 	\boxtimes			
Comments: A detailed organizational chart for the entire agency was provided. Bu identified on the chart.	dget pos	itions v	were	
6. Cal EMA MODIFICATION (Cal EMA 2-223)				
• Review the purpose/preparation of Grant Award Modification (Cal EMA 2-223). [R. H. Section 7500] (Instruct the project staff on the procedure to obtain the most recent forms from Cal EMA website.)				
A modification is needed for the following:				
Budget changesChange in key personnel				
 Adding/changing additional signers 				
 Change goals/objectives, or activities 				
 Address change 				
Other Consider The project stoff are familiar with the times and singular transcesses budge	t modifi	antion	mar ha	
Comments: The project staff are familiar with the times and circumstances a budge necessary.	i moam	cation	шау ве	
7. <u>PERSONNEL POLICIES</u>				
• Does the project staff have access to written personnel policies as required? [R. H. Section 2130]				
 Do policies include: Maintenance of personnel files for all paid and volunteer 	\square			
staff including job applications, salaries, benefits, and current job duties/descriptions				
 A current Drug Free Workplace policy statement on file 				
signed by the employee? [R. H. Section 2152] • Work hours	\boxtimes			
Compensation rates	\square	Ħ	Ħ	
o Overtime	$\overline{\boxtimes}$			
 Did the Board approve the agency's current personnel policy? 	\boxtimes			

Comments: Policies include a Drug Free Workplace policy statement. However, signed statements are not included on file in the Personnel files. Corrective action on this issue will be required within 60 days of the receipt of this report.

8. FUNCTIONAL TIMESHEETS

A.

ADI	MINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
•	Does the project use functional timesheets for each grant funded position less than 1 FTE? OR Time Study Allocation plan updated			
•	within the last 2 years? [R. H. Section 11331] Are timesheets (paid staff & volunteer) signed by staff & approved by supervisor? (Review timesheets to ensure they are signed by the staff and supervisor)			
	ments: The project uses a Time Study Allocation. The Time Study Allocation tified in the Grant Award Agreement.	n reflects	the pos	itions
9. <u>1</u>	DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER			
•	Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction? O Name of individual who approves purchases. Denise Frey or Jennifer Lake O Name of individual who writes checks. Julie LaFranchi O Name of individual(s) who signs checks. Denise Frey and Jennifer Lake			
	ments: Purchases can be initiated by the Project Director of the Executive Director and the Executive Director and the Executive k.			
10.	SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]			
•	Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?			
•	Does the project maintain an accurate inventory log of equipment purchased with grant funds?			
	ments: Records indicate expenditures by fund source. Records also detail requal have been submitted as well as their status.	uests for	reimbu	rsement
11.				
	PROJECT EXPENDITURES			
•	Is the project's expenditure rate commensurate with the elapsed	\boxtimes		
•		\boxtimes		

۸.	ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>
	• Is the project up-to-date with the submission of Cal EMA Form 2-201?			
	Comments: The project is currently submitting a Modification for the DR grant. The been submitted, but will be submitted upon modification approval.	e final 2	201 has	not yet
	12. MATCH REQUIREMENTS			
	 Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match. 			
	Comments: The project bases its in-kind match contribution on an average of positional good descriptions.	ions witl	h simila	ar duties
	13. EEO POLICY			
	Go over EEO checklist. (Separate document)	\boxtimes		

Comments:

	PROGRAMMATIC REVIEW	YES	NO	<u>N/A</u>
EN]	ERAL			
	1. PROGRAM GOALS AND OBJECTIVES			
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the project meeting the program goals and objectives?			
	 project meeting the program goals and objectives? Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 			
	Comments: The project is currently conducting a mid-year review in order to evalu Early estimates indicate a modification will be necessary in order to meet project			s of goals.
	2. PROGRESS REPORT			
	• Discuss and review the programmatic Progress Report requirements.			
	Comments:			
	3. SOURCE DOCUMENTATION – Programmatic			
	• Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form?			
	• Review the project's file system and data collection process.			
	Comments: The project uses a database system and tracking tool they developed fo Records measured using this tool are comprehensive, and the tool seems effective data.		-	-
	4. OPERATIONAL AGREEMENTS			
	• Does the project have current Operational Agreements as required by the Grant Award Agreement?			
	Comments: A comprehensive list of current Operational Agreements (OA) proceed signed agreements. The OAs are updated annually and include OAs with local lab hospitals, and social service agencies.	-		_
	5. PROJECT STAFF DUTIES			
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?			
	Comments:			

SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
CT SERVICES			
1. Maintain 24-hour crisis hotline			
• Crisis line staffed 24 hours a day, 7 days a week.			
• Documentation procedures ensure accurate statistical data on progress report (PR).			
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 	\boxtimes		
2-101.			
Comments:			
2. Counseling to adult DV victims			
• Free individual and group counseling provided to adult DV victims.			
• If counseling referred, OA on file with service providers.		\Box	
• Documentation procedures ensure accurate statistical data on PR.		\square	
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 			
Comments: DV Advocates track the services used by clients in order to determine counseling sessions held. Other services the clients utilized are also tracked.	ne the num	ber and	l types of
3. Business Center			
• Business center open during routine business hours.			
• Staff coverage provided during lunchtime and staff meetings.		Ц	
• Documentation procedures ensure accurate statistical data on PR.		님	
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 			
Comments:			
4. Emergency Shelter			
Physical shelter exists			
• Emergency shelter provided to DV victims and their children 24 hours per day.			
 Victims and children with disabilities accommodated. 	\boxtimes		
• Children's services provided.		Ħ	П
• Accommodations for schooling made while children are in shelter.			
Written protocol for reporting suspected child abuse in place.	$\overline{\boxtimes}$		
• Documentation procedures ensure accurate statistical data on PR.			
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 			
Comments:			
5. Emergency food and/or clothing			
• Emergency food and/or clothing provided to DV victims and their	\boxtimes		

SUBLEMENTAL PROGRAMMATIC REVIEW	YES	<u>NO</u>	<u>N/A</u>	
children.				
 If emergency food and/or clothing is referred, OA on file with service providers. 			\boxtimes	
 Documentation procedures ensure accurate statistical data on PR. 				
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
Comments:				
6. 24 hour emergency response to Law Enforcement (LE)				
• Written protocol in place to address LE referrals.	\boxtimes	\mathbb{H}		
 Current OA on file with local LE. Documentation procedures ensure accurate statistical data on PR. 				
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
Comments: A close working relationship with local law enforcement has establish necessitates advocates meeting with clients after the initial law enforcement interoriginal projected goal in this category is seemingly high compared with the nurragency makes. 24 hour response is available as necessary, but is not being regular enforcement.	ervention. mber of re	Conse esponse	quently, s the	
7. 24 hour response to hospital emergency rooms				
 Written protocol in place to address emergency room referrals. 	\boxtimes			
• Current OA on file with local emergency rooms.				
 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
Comments: 24 hour response is available and utilized.				
8. 24 hour transportation to shelter or other safe location				
• Emergency transportation provided 24/7 to shelter to other safe location.				
• Documentation procedures ensure accurate statistical data on PR.				
 Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 	\boxtimes			
Comments:				
9. Counseling to children of DV victims		_		
• Free, age-appropriate counseling provided to children of DV victims.				
• If counseling is referred, OA on file with service providers.	\boxtimes			
 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 		H		

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	N/A	_
	2-101.				
	Comments:				
	10. Court and Social Service Advocacy for DV victimsVictim advocacy to social services agencies provided.				
	Court accompaniment provided.			\square	
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/ Cal EMA 2-101. 				
	Comments:				
	11. Legal Assistance				
	 Legal assistance with TRO's and other protective and/or custody orders. 				
	 If legal assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\boxtimes			
	Comments:				
	 12. Local community services • Involvement in local DV Council or other collaborative partnerships. • Referrals made to other agencies in the DV services network. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 13. Household establishment DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with service providers. 	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
<u>40-H</u>	IOUR TRAINING				
	1. Can the project ensure advocates working with victims meet the				

6/23/2010

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a)(1)?				
	Comments:				
	2. Does the project have a current Training Summary/Training Syllabus which meets the requirements of Training Curriculum Resource and Development Guide?				
	Comments:				
ADD:	ITIONAL REQUIREMENTS				
	 Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA. 				
	Comments:				
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?				
	Comments:				
	3. Does the project have a children's program in their shelter facility per the RFA?				
	Comments:				
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?				
	Comments:				
	5. Does the project have a documented for the handling and storage of confidential client information per the RFA?				
	Comments:				

D. ADDITIONAL COMMENTS:

NOTES: See section specific comments above. All of the information noted in this review was discussed with the Project Director during the initial review.